



February 6, 2024

To our valued Physicians,

With the end of our lease approaching, Hawaii Diagnostic Radiology Services would like to notify you that we will be closing our Ala Moana location. Our last day of services will be on Friday, March 1st, 2024. At this time, we would like to thank all of you for your support over the years. We appreciate the understanding we have received in this decision and look forward to serving you and your patients at our St. Francis and Waipahu locations.

UPDATED SERVICES AT EACH LOCATION

- St. Francis will offer CT/CTA, MRI/MRA, Ultrasound, Mammography, DEXA, Fluoroscopy and X-ray.
- Waipahu will continue to offer Ultrasound, Mammography, DEXA, and X-ray.

HDRS WILL NOTIFY PATIENTS IF THEIR APPOINTMENT LOCATION WILL CHANGE

NEW X-RAY ORDERING AND SCHEDULING REQUIREMENTS EFFECTIVE MONDAY, MARCH 4TH, 2024

- To avoid long wait times, X-ray exams will be done by appointment ONLY.
- X-ray orders will ONLY be accepted via our physician portal or other electronic ordering system.
- X-ray orders received by any other means such as fax, phone, mail, secured email or hand carry, etc. will **NOT** be processed.
- Scheduling of X-rays can be done through our physician portal or if patient's email address is provided, we will send patient a link to our patient portal where they can schedule their appointment online.
- For access to our physician portal, please contact Joni Tomihama, our Physicians Relations Representative, at jtomihama@hawaiidrs.com.

**** NEW ELECTRONIC ORDERING AND SCHEDULING REQUIREMENTS AFFECT X-RAY EXAMS ONLY ****

We understand that this is a major change and do anticipate some difficulties and delays during this transition. We will do all we can to help you and your patients through it.

Thank you again for your support and understanding as we move through these necessary changes in order to continue to provide quality care to our community.

Sincerely,

A handwritten signature in black ink, appearing to read "Marshall Miyoshi".

Marshall Miyoshi
Chief Operating Officer
Hawaii Diagnostic Radiology Services